



Jeffrey Shaw, MD, FAAP • Sudheer Shirali, MD, FAAP • Damothara Thirupathi, MD, FAAP
4900 Frank Avenue NW, North Canton, OH 44720 • 330-494-9797 • 330-499-1241 (fax)
www.cantonpeds.com

Patient Office Information

Office hours: 8:30-5:00 Monday through Friday and Saturday 9:00-12:00

Patient Confidentiality

Your treating physician take seriously the responsibility to hold in confidence what you discussed with written permission is required to release any information to another person/agency or to receive information from another person/agency. The only exceptions to this policy occur when the physician has concerns about possible elder/child abuse/neglect on the physician believes there is a serious threat of self harm or harm to others. The physician as required by law to notify the appropriate agencies under the circumstances.

Physician Responsibilities

Your physician is responsible for providing you with quality professional service. This includes treating you with respect, maintaining your confidentiality (see above), and informing you about your condition/diagnosis and treatment options. Information about treatment options will include potential risks and benefits associated with those options. In order to meet these responsibilities, we may consult with their physicians. This would be discussed with you.

Canton Pediatrics Care Policies

1. Please provide the office with a 24 hour notice for all prescription refills.
2. Please provide the office with a 24-hour notice for all cancellations of appointments.
3. Continued broken appointments and cancellations may result in termination of your care here.
4. This office participates in teaching medical students and residents.

Telephone Emergency

1. There is an answering service that takes our calls after hours.
2. If you have a need for evaluation after hours, please go to the closest emergency room to you. The doctor on call will be notified that you are in the ER after you're seen for evaluation and to determine your treatment.
3. For any life-threatening emergencies call 911.